



9
 A man in a suit stands next to a grey van with the number '9' on its side. In the background, there are several multi-story buildings, some appearing damaged or under construction.

At the moment of the attack, the man in the suit was standing next to the van. He was wearing a dark suit and a white shirt. The van was parked on a street in front of the buildings. The man was looking towards the camera.



At the moment of the attack, the woman in the blue jacket was standing next to the man in the suit. She was wearing a blue jacket and a white shirt. The woman was looking towards the camera.



The man in the suit was standing next to the van. He was wearing a dark suit and a white shirt. The van was parked on a street in front of the buildings. The man was looking towards the camera.



The man in the suit was standing next to the van. He was wearing a dark suit and a white shirt. The van was parked on a street in front of the buildings. The man was looking towards the camera.

Don't ever mistake the subject of the "Employee of the Month" award for the subject of a "Customer of the Month" award. The latter is a much more important award, and it's always about to slip right off.

Don't ever think of a customer as a "customer." They're people. People matter.

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It's not a customer who matters. It's the customer who matters.



There's one more thing you should know about the "Employee of the Month" award. It's not a customer who matters. It's the customer who matters.



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Mr. Johnson
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 to the doctor
 and the nurse
 who were
 with him.
 They were
 very kind
 and helpful.
 They were
 very good
 people.
 They were
 very nice
 people.
 They were
 very good
 people.

Everyone
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 and
 healthy.
 They were
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 They were
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